



**East Sussex**  
Fire & Rescue Service

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# **East Sussex Fire & Rescue Performance Results Quarter 3 2021/22**

MAY 2022

# Our Purpose

## We make our communities safer

We will do this by:

### Commitment 1: Delivering high performing services


Indicator No.	How will we measure performance?	2020/21 Q3 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q3 result	Projected end of year result 2021/22	Direction of travel from Q3 2020/21 result
8	Total number of incidents attended	2,480	9,641	<p>6,560 - 7,018 - 8,507 - 11,550</p>	2,730	10,673	Declined
9	Number of deaths in primary fires	0	2	<p>2 - 3 - 4 - 7</p>	0	1	Same
10	Number of injuries in primary fires	19	31	<p>27 - 35 - 44 - 63</p>	4	16	Improved
1 Priority	No of accidental dwelling fires	117	444	<p>296 - 333 - 375 - 490</p>	105	405	Improved
11	Number of primary fires	235	997	<p>828 - 923 - 1,045 - 1,292</p>	207	956	Improved
12	Number of deliberate fires	161	739	<p>484 - 601 - 1,025 - 4,780</p>	154	706	Improved
13	No of Industrial and Commercial fires	32	123	This is an ESFRS indicator only, no National data is available for comparison	29	111	Improved

Indicator No.	How will we measure performance?	2020/21 Q3 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q3 result	Projected end of year result 2021/22	Direction of travel from Q3 2020/21 result
14	70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes	78.0%	77.9%	This is an ESFRS indicator only, no National data is available for comparison	76.8%	77.6%	Declined
15	70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes	75.0%	77.5%	This is an ESFRS indicator only, no National data is available for comparison	71.3%	73.5%	Declined

## We make our communities safer

**We will do this by:**

### Commitment 2: Educating our communities

Indicator No.	How will we measure performance?	2020/21 Q3 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q3 result	Projected end of year result 2021/22	Direction of travel from Q3 2020/21 result
2 Priority	% of Home Safety Visits to vulnerable people	95.5%	95.6%	This is an ESFRS indicator only, no National data is available for comparison	94.5%	95.5%	<b>Declined</b> Alternative delivery method and face to face
6 Priority	Undertake 10,000 Home Safety Visits	362	N/a	 <p>7,180 - 4755 - 2569 - 1905</p>	2,220	8,933	Face to face resumed 19 July 2021
	Number of telephone HSVs completed (due to COVID-19 Pandemic)	2,015	7,180	This is an ESFRS indicator only, no National data is available for comparison	0	2,599	Alternative delivery method reverted to face to face 19 July 2021
7 Priority	Inspections of high risk premises completed	54	330	 <p>772 - 490 - 356 - 222</p>	160	447	Alternative delivery method / face to face resumed 19 July 2021
7a Priority	Business safety audits completed by Station crews	17	82	This is an ESFRS indicator only, no National data is available for comparison	297	684	Alternative delivery method / face to face resumed 19 July 2021
18	Number of business safety engagement events	1	6	This is an ESFRS indicator only, no National data is available for comparison	6	20	Alternative delivery method / face to face resumed 19 July 2021
19	Number of attendees at business safety engagement events	100	730	This is an ESFRS indicator only, no National data is available for comparison	75	100	Alternative delivery method / face to face resumed 19 July 2021

## We make our communities safer

**We will do this by:**

### Commitment 3: Developing a multi-skilled, safe and valued workforce

Indicator No.	How will we measure performance?	2020/21 Q3 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q3 result	Projected end of year result 2021/22	Direction of travel from Q3 2020/21 result
<b>3 Priority</b>	<b>The number of working days/shifts lost due to sickness not to exceed 7.5 per employee</b>	<b>2.2</b>	<b>6.6</b>	This is an ESFRS indicator only, no National data is available for comparison	<b>3.1</b>	<b>10.7</b>	<b>Declined</b>
20	Number of RIDDOR incidents	0	6	<p>4 - 5 - 7 - 11</p>	2	5	<b>Declined</b>
21	Number of workplace reported accidents / injuries	25	195	<p>35 - 54 - 62 - 71</p>	33	161	<b>Declined</b>

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We will do this by:

### Commitment 4: Making effective use of our resources

How will we measure performance?	2020/21 Q3 result	2020/21 Year end result	National Quartile Position 2020/21	2021/22 Q3 result	Projected end of year result 2021/22	Direction of travel from Q3 2019/20 result
A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10	-28.5%	-35.2%	This is an ESFRS indicator only, no National data is available for comparison	-17.1%	-24.1%	Declined
% of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire	2.5%	2.3%	This is an ESFRS indicator only, no National data is available for comparison	0.8%	0.9%	Improved
% of accidental dwelling fires confined to room of origin	83.8%	90.5%	This is an ESFRS indicator only, no National data is available for comparison	90.5%	89.8%	Improved